BULLETIN User's Guide Release 1.1

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Chapter 1. Overview

This manual describes how to use BULLETIN, an application that allows a site to distribute news and information to its employees in a timely and efficient manner. Using the site's VM services, information that was traditionally distributed by hardcopy postings on wall-mounted bulletin boards can now be immediately accessed by employees from host-connected terminals and displays in their work areas.

Who should read this document?

Anyone interested in learning to use BULLETIN.

Related Publications

- BULLETIN Installation and System Administrator's Guide
- BULLETIN Publisher's Guide
- IBM Systems Application Architecture Common User Access Basic Interface Design Guide, SC26-4583.

Chapter 2. Changes in BULLETIN 1.1

This newest release of BULLETIN contains the following features and changes:

 An "All Notices" function has been added to the Category Listing Panel. This function lists all the notices published in any selected category in the past 90 days.

This time period (90 days) was chosen to avoid overloading the system when used with Local Categories, where notices are often kept in the database for long periods of time. Ninety days is also the default length of time that notices posted in the National categories remain in the BULLETIN database before they expire.

The various functions available on the Action Bar under "Search" should continue to be used if you need to obtain notices more than 90 days old.

• A new entry line on the Notice Listing, Stored Notices, and Search Results panels allows you to apply a function to all notices in the list by typing only a single action code. This line ("Apply to all notices in this list") will always appear just below the header, even when scrolling forwards and backward.

For example, if an 'R' is typed on this line, all notices in the list will be marked for reading. The Cancel PF Key is used to advance from one selected notice to the next.

An action code entered next to an individual notice will take precedence over one entered in the "Apply to all" line when that notice is processed.

 The EXIT function is now supported in the Copy Notice, Send Notice, and Feedback functions, and you will be returned to the Notice Listing panel that is currently active.

If you use the "Apply to all" feature to specify an action code for all notices and then EXIT before you have completed with the list, the remaining notices will be marked with that action code in their entry areas. You can then make any changes you want, and press Enter to resume.

- When reading a notice, the Category and Topic will appear next to the date. This feature does not apply for notices published prior to this latest release of BULLETIN.
- An XEDIT panel is used to compose Feedbacks and messages attached to notices sent to other users. This eliminates the limits previously associated with text in the "Feedback" (24 lines) and "Send Notice" (5 lines) functions. Using the command line in the panel, users can get other files to imbed in the message, and invoke tools such as PROOF to perform spell checking.
- When you use the PROFS/OVVM option to send Feedbacks and copies of notices to other users, the resulting file will now resemble an actual PROFS/OVVM note, with "From:", "To:", and "Subject:" lines.
- Copies of Feedbacks will be appended to a file on your A-disk called FEEDBACK BULLETIN. The previous name (FEEDBACK NOTEBOOK) caused problems with some PROFS-related programs.
- If the file you specified in the "Copy Notice" panel already exists, you can now also append the notice to the end of that file, in addition to replacing the file or specifying a different file name.

- The various Required Reading (REQD) categories and topics that are enabled on your system are now indicated in the Subscription Panels. (Notices posted in Required Categories and Topics are automatically displayed for you whenever you invoke the "New Notices" function, either manually or by subscriptions.)
- When a "Search by notice title" or "Search by notice content" will involve more than 200 notices, you will be told the total number of notices and asked if you wish to continue.
- The \$BULLET\$ USERDATA and \$BULLET\$ REMINDER files (which keep track of the last notices you read and your Stored Notices) will be automatically updated to reflect any renaming of categories and topics.
- A warning panel will be displayed whenever any of your Stored Notices is within 7 days of expiring. You should then either process the Stored Notice and delete it, or copy it to one of your minidisks. You will also be told if the notice is no longer in the database.

This panel will also tell you if the assignments for your PF Keys or colors and highlightings have been corrupted. If so, they will be reset to the system defaults.

- You now have the capability of executing BULLETIN only if new notices have been posted in your subscribed categories and topics. This is done by invoking BULLETIN with the argument 'NEW': ie., 'EXEC BULLETIN NEW'
- References and links to NATBOARD have been removed.

Chapter 3. BULLETIN Architecture

What is **BULLETIN**?

A company's competitive edge can depend on getting correct information to the right people as quickly and efficiently as possible. And the more organized and easy to access that information is, the better the company's employees will be able to utilize it. BULLETIN offers a simple, effective way to disseminate information throughout an organization in a way that can be easily utilized by the company's employees.

BULLETIN is a set of programs that performs electronic bulletin board functions, distributing notices posted by corporate and local communications departments to employees who need the information. BULLETIN provides a Publishing Utility (described in the "BULLETIN Publisher's Guide") that simplifies the publication and correct distribution of information. The end-user portion of BULLETIN allows the employees to better utilize the published information and makes finding, viewing, and responding to notices simple and speedy.

In the past, the main way to communicate with employees was by hardcopy postings on the wall-mounted bulletin boards throughout their buildings. Notices were either typed directly onto official stationary or cut and pasted, sometimes with help from the artwork department. Sufficient copies to accommodate the entire site were printed (many times in the hundreds for large locations), and were then given to the mail room for posting on the boards.

Special mid-day announcements required additional trips for posting on the boards. There was also no guarantee that the employees were aware of these special postings.

BULLETIN provides a more efficient method of communication. While logged on to a VM system, employees can access notices published by local or site organizations, as well as notices created by regional or national organizations.

The features provided by the BULLETIN end-user interface include:

- · Display today's notices
- · Read notices
- Search for past notices by date, category, or a word appearing in the title or text of the notice
- · Send comments or questions to the owner of the notice
- · Copy notices to a minidisk
- Send notices to other end-users
- · Print copies of notices

How are notices stored?

Each notice that appears on the bulletin board is contained in a flat text file. During the publishing process the notice is formatted for viewing on a display terminal. A sample notice is shown on the following page.

```
Thursday, August 1, 1991 (CORP NEWS)

J. B. STONE NAMED TO NEW POST

John B. Stone has been named director of quality, reporting to Tom

Goodyear, vice president.

Mr. Stone was director of operations, Computer Services.

End of Notice
```

Figure 1. Sample notice

The file begins with the date of the notice and the title, which is underlined. The words "End of Notice" appear at the bottom of the notice.

Those notices published using BULLETIN 1.1 will have the Category and Topic of the notice listed in parentheses after the date. Notices published with previous releases of BULLETIN will show only the date.

How are notices organized?

Notices are grouped by four character **Category** and **Topic** codes. Each category may have several topics associated with it. The category and topic classifications allow notice publishers to target news to a specific segment of the population. It also allows the end-users to select the notices that are of interest to them. In general, the category is used to identify the organization that originated the notice, while the topic is used to identify the subject matter of the notices. For example, the following is a list of sample category and topic classifications.

Category Topic Description

CORP	NEWS	General news from Corporate Headquarters
CORP	PERS	Personnel announcements from Corporate Headquarters
NE	QC	Quality Control information for the Northeast Region
NYC	EDUC	Education classes offered in New York City
NYC	TECH	Technical news in New York City
WACO	CAFE	Weekly cafeteria menu for the Waco, Texas facility

The BULLETIN system administrator at your location is responsible for defining the categories and topics available on your system. Consult your system administrator if you have any questions.

Notices are stored on the system using the following naming convention:

FILENAME: Consists of the year, month, day, and a sequence number. Sequence numbers are assigned for each category/topic combination.

FILETYPE: The first four characters are the category, and the last four characters are the topic. The character '\$' is used as a fill character for categories and topics less than four characters long.

For example, the name 92031804 NE\$\$QC\$\$ would be for the fourth notice (04) published on March 18, 1992 (920318) for the 'QC' topic (QC\$\$) in the 'NE' category (NE\$\$). Remember that '\$' is used as a fill character as described above.

An expiration date is assigned to each notice which determines how long it remains in the database. Each day the expired notices are automatically erased from the database.

Each notice also has a contact person assigned to it. BULLETIN contains a feedback facility that allows end-users to ask questions and make comments about individual notices. The feedback message is then sent electronically to the designated contact person.

BULLETIN functions

The following is a list of the functions that are provided by BULLETIN. The individual functions will be described in more detail later in the manual.

Function	Description
Color definitions	Alter the colors of the screen items
Copy notice	Copy a notice onto a minidisk
Environment	Change the BULLETIN environment settings
Feedback	Send comments on an individual notice to the notice originator, or send general comments on the BULLETIN application to the local administrator
New notices	List all new notices published since the last access
PF Key assignments	Alter the PF Key assignments
Print notice	Print a notice
Read notice	Display the text of a notice
Search by category	Look for notices in the database by category
Search by date	Look for notices in the database by date
Search by notice content	Look for notices in the database that contain the search string within the text of the notice
Search by notice title	Look for notices in the database that contain the search string in the title
Send notice	Send a copy of the notice as a CMS file or OfficeVision/PROFS note to other users
Stored Notices	Flag notices to be viewed or processed at a later date

Subscriptions Allow the end-user to select which categories/topics are of most interest to them. Notices from these categories will be automatically displayed when BULLETIN is invoked.

Chapter 4. BULLETIN Panels

Primary panels

There are three primary panels that are used to display information:

- 1. **Category Listing.** Displays the list of national and local categories available at your installation. From this panel you can either obtain a list of new notices in various categories or subscribe to one or more categories.
- 2. **Notice Listing.** Displays a list of notices in the categories and topics you have selected.
- 3. Read Notice. Displays the text of a selected notice.

Action bar

There are five action bar items that appear on BULLETIN's primary panels:

Item	Description
File	Perform functions involving the objects displayed in the panel (such as read new notices in a category, copy an individual notice, etc.) and exit.
Search	Access the notice search functions and alter the display/grouping of daily notices.
Feedback	Send comments and questions about BULLETIN or an individual notice.
Options	Customize the BULLETIN environment and operation. End-users may alter their PF Key definitions, screen colors, specify print routines, etc.
Help	Additional information concerning BULLETIN.

To activate an action bar item, the end-user places the cursor anywhere on the item, or in the space directly in front of it, and presses Enter. The PF Key labelled "Actions" can be used to move the cursor to the action bar, where the Tab key can then be used to jump the cursor from item to item. After pressing Enter, an action bar pull-down will appear that lists all the choices for that action bar item. Once the action bar pull-down has appeared, cursor movement and panel processing is now restricted to the action bar and pull-down areas. You can cancel a pull-down by using the Cancel PF Key, or you can activate another pull-down by moving the cursor to another action bar item and pressing Enter.

To select a function listed on a pull-down panel, move the cursor to the function name and press Enter, or type the corresponding number in the pull-down entry field (the underscore to the left of the first option in the pull-down panel), and then press Enter.

Sample panel layout

The following is an example of a BULLETIN panel.

1 File Search Feedback Options Help ------_ _ _ _ _ _ 2 Notice Listing 3 Select notices by typing '/' or an Action Code, then press Enter A=Add to Stored Notices C=Copy F=Feedback P=Print R=Read S=Send Thurs Cat Top Title Act 4 . . All notices in this list 08/01/91 NYC PEOP J. A. Erickerson Named Business Director 08/01/91 US PEOP*Promotions 08/01/91 WACO CAFE Cafeteria Menu for Wednesday, July 31 08/01/91 US PEOP New Assignments in US Sales Staffs 08/01/91 CORP NEWS J. B. Stone Named to New Post 08/01/91 US NEWS J. B. Stone Named to New Post 3 5 Command ===> 7 F1=Help F3=Exit F4=Prev Day F5=Next Day F9=Cmd Line F10=Actions F12=Cancel

This sample is used to point out the major elements of a BULLETIN panel. These are:

1 Action bar: Contains the available application actions. It is positioned across the very top of the primary windows. Each action name represents a group of related additional actions that will be displayed on the associated pull-down panel.

2 Panel Title: Describes the information in the work area. All panels must have a panel title. In this sample the panel title is *Notice Listing.*

3 Work Area: The space between the panel title and the message area. On the sample panel the **3** symbol is used to mark the start and end of the work area.

Action Entry area: Used to enter action codes listed in the work area. In this example the available action codes are: '/', 'A', 'C', 'F', 'P', 'R' and 'S'.

5 Message Area: The line where informational, warning, and action messages are displayed. This line is immediately above the command area.

6 Command Area: A line where the end-user may issue CMS commands without leaving the application. It is indicated by the character string *Command*

7 Function Key Area: Displays common actions and application-defined actions that end-users can request by pressing a PF Key.

BULLETIN pull-down panels

The following figures show the contents of the pull-down panels used by BULLETIN. To access a pull-down panel, move the cursor to the appropriate item on the action bar and press Enter. Since these panels will be referred to throughout the manual, it may be helpful for the reader to glance through the pull-down panels at this point.

Category Listing panel pull-downs

1. Ne	w notices			 	
2. A1	1 notices (90	9 days)			
3. Su	bscribe				
4. EX	11		I		

Figure 2. File pull-down - Category Listing panel

Figure 3. Search pull-down - Category Listing panel



Figure 4. Feedback pull-down - Category Listing panel

File	Search	Feedback	Options	Help	
			_ 1. Subsc 2. PF Ke 3. Color 4. Envir	riptions y assignments definitions onment	

Figure 5. Options pull-down - Category Listing panel

File	Search	Feedback	Options	Help
				<pre>_ 1. Help for help 2. Extended help 3. Keys help 4. Basic instructions 5. New this release 6. About</pre>
				6. About

Figure 6. Help pull-down - Category Listing panel

Notice Listing panel pull-downs

File	Search	Feedback	Options	Help	
1.	Read notice				
2.	Copy notice	i i			
3.	Send notice	i i			
4.	Print notice				
5.	Add to Stored N	otices			
6.	Delete Stored N	otice			
7.	Exit				

Figure 7. File pull-down - Notice Listing panel

 Search	Feedback	Uptions	нетр
1.	Next day's notice	s	
2.	Previous day's no	otices	
3.	Today's notices		
4.	Display all new r	otices	
5.	Search by date		
6.	Search by categor	у	
7.	Search by notice	title	
8.	Search by notice	content	
9.	Cancel searches		
10.	Notices/Stored No	otices	

Figure 8. Search pull-down - Notice Listing panel

File Search	Feedback	Options	Help	
	_ 1. About 2. About	this notice. the BULLETIN	 program	

Figure 9. Feedback pull-down - Notice Listing panel

File	Search	Feedback	Options	Help
			_ 1. Subsc 2. PF Ke 3. Color 4. Envir	riptions y assignments definitions onment

Figure 10. Options pull-down - Notice Listing panel

Fil	Search	Feedback	Options	Help
				 1. Help for help 2. Extended help 3. Keys help 4. Basic instructions 5. New this release 6. About

Figure 11. Help pull-down - Notice Listing panel

Read Notice panel pull-downs

The action bar displayed on the read notice panel contains only four choices. The search operation is not available when reading an individual notice.

File	Feedback	Options	Help	
1. Copy	notice			
2. Send	notice			
3. Prin	t notice			
4. Add	to Stored Not	ices		
5. Dele	te Stored Not	ice 🛛		
6. Exit		i i		

Figure 12. File pull-down - Read Notice panel

File	Feedback	Options	Help			
	_ 1. About 2. About	this notice the BULLETIN	program			

Figure 13. Feedback pull-down - Read Notice panel



Figure 14. Options pull-down - Read Notice panel

File	Feedback	Options	Help	
			_ 1. Help for help 2. Extended help 3. Keys help 4. Basic instructions 5. New this release 6. About	

Figure 15. Help pull-down - Read Notice panel

Chapter 5. BULLETIN Operation

Note: The actual information displayed on the screens will vary depending on how BULLETIN has been installed at your site. Specific questions should be directed to your site's BULLETIN system administrator.

How to invoke BULLETIN

BULLETIN can be invoked from the CMS READY prompt, a CMS command line, or a PROFS or OfficeVision command line. To invoke BULLETIN, just type:

BULLETIN

BULLETIN also has a Fastpath capability, where end-users can bypass the category listing panel and go directly to the new notices in a given category. The format is:

```
BULLETIN cccc
```

where cccc is the one- to four-character category name.

Contact your VM system programmer or BULLETIN administrator if you have any questions about how to access your local BULLETIN system.

Category Listing panel

File Search Feedback Options Help Category Listing Select Categories by typing '/' or an Action Code, then press Enter. A=All notices (90 days) N=New Notices S=Subscriptions More: + Act Description Local News NYC - New York City National News REQD - Required Reading AFR - Africa News ASIA - Asia News AUS - Australia News CAN - Canada News CORP - Corporate News EUR - Europe News SA - S. America News Command ===> F1=Help F3=Exit F8=Forward F9=Cmd Line F10=Actions F12=Cancel

Figure 16. Sample Category Listing panel

The category listing panel is the first screen that the end-user will see when they invoke BULLETIN. This panel lists all of the national and local news categories that are available on this system.

In order to view new notices in any of the various categories,

- Type the 'N' action code in the entry field before each category of interest, then press Enter.
- Select the categories of interest by typing a '/' in their entry fields, leaving the cursor in the work area, and press Enter. This will execute the default function for this panel, which is to display new notices.
- Select categories of interest by typing a '/' in their entry fields. Place the cursor in the action bar area and press Enter. The categories will change color, indicating that they are now "Selected Fields." The end-user may now select the appropriate action bar function. In this case, to read the new notices, move the cursor to the "File" action bar selection and press Enter. Then select "New notices" from the pull-down panel displayed.

Notice Listing panel

After selecting the categories to view, you will be presented with the notice listing panel. An example is shown on the following page.

File S	Search Fee	edback Optio	ons Help	
		Notice	e Listing	
Select notic A=Add to Sto	ces by typing ored Notices	'/' or an Act C=Copy F=Fee	cion Code, the edback P=Prin	en press Enter It R=Read S=Send
Act Thurs - 08/01/91 - 08/01/91 - 08/01/91 - 08/01/91 - 08/01/91 - 08/01/91	Cat Top T A L NYC PEOP C L US PEOP*F L WACO CAFE C L US PEOP N L CORP NEWS C L US NEWS C	itle Il notices in A. Erickerso Promotions Cafeteria Menu lew Assignments B. B. Stone Nar B. B. Stone Nar	this list on Named Busin for Wednesday in US Sales ned to New Pos ned to New Pos	ness Director 7, July 31 Staff st st
Command ===> F1=Help	×	F3=Exit F9=Cmd Line	F4=Prev Day F10=Actions	F5=Next Day F12=Cancel

Figure 17. Sample Notice Listing panel. The asterisk next to the "Promotions" notice in US/PEOP indicates that this is a new notice posted since the last time the user accessed BULLETIN.

Each line in the list contains the date the notice was published, the category and topic it was published under, and a short title describing the subject matter. An asterisk (*) between the topic and title fields indicates that this is a new notice that has not been presented to you before. A user entry field precedes each line on the list.

The list of notices will be presented in one of two ways:

- CUMULATIVE all new notices are grouped together, with the most recent at the top of the list. You can identify this mode because the heading of the first data column will be "Date."
- DAILY notices are grouped by publishing date. The display will start with the date of the oldest notice in the categories/topics you selected. You can identify this mode because the heading of the first data column will be the day of the week. In this example the notices are displayed in daily mode, as shown by the heading of the first data column which is "Thurs".

The system programmer who installed BULLETIN at your site defined which mode is the default. Individual users may change this setting using the environment function from the "Options" action bar item.

How does BULLETIN determine which notices to display?

BULLETIN remembers which notices you accessed during your last BULLETIN session, and will start by displaying any new notices that have been posted since since your last access. If no new notices have been posted in the categories you selected, you will instead be shown today's notices in Daily mode (even if you choose cumulative display in the environment function).

When BULLETIN presents you with a list of notices, it is assumed that you will process the notices listed at that time. It then sets and stores the internal flags indicating the last notice displayed in each category/topic accordingly. For example, in the previous figure, the notice entitled "Promotions" was flagged as a new notice. The next time you access the BULLETIN system, this notice will no longer be flagged as a new notice, regardless of whether or not you actually read the notice during the BULLETIN session.

BULLETIN allows you to select or subscribe to the categories and topics that interest you the most. Because you could miss important news this way, special reserved categories and topics are used in BULLETIN. When news is posted in these special areas, the notices will always be listed. You are not forced to read these notices; they will just be listed along with all the other notices in the categories and topics that you are subscribed to or have selected. These categories are referred to as required reading. For company-wide or national news, these items will be posted in the category/topic REQD READ. Required notices for local categories are posted in the topic REQD.

When viewing notices in daily mode, you can advance the listing of notices one day at a time by using the "Next Day" and "Previous Day" operations. These are available as PF Keys¹ and as operations from the Search action bar pull-down. You may not advance past today's date, and weekends (Saturdays and Sundays) are skipped.

If you wish to immediately jump to today's date, you can select that function from the Search action bar pull-down menu, or by typing: **TODAY** on the command line.

Applying Functions to Items in a List

To execute a function against a notice in the list, type the appropriate action code in the entry field in front of the notice, then press Enter. Or you can type the select character '/' in the entry field, move the cursor to the action bar and press Enter, then select the appropriate function.

More than one notice and function can be selected at a time. If you use the select character '/', the function you choose from the action bar will be applied to all the notices you selected. If you use the action codes, you can mix any combination of action codes and notices. The character '=' will repeat the previously selected function.

In both cases, you use the Cancel PF key to advance from one notice/function to the next. If you wish to stop before processing all your selections, the Exit PF key will return you to the Notice Listing Panel. Those functions that have completed will

¹ See "PF Key Assignments" on page 39 for information on PF Key definitions.

have a '*' in their entry fields. You can make whatever changes you want, then press Enter to continue processing.

BULLETIN 1.1 now has the capability of applying a function to all notices in a list by typing only a single action code. This line ("Apply to all notices in this list") will always appear just below the header whenever there is more than one notice in the list, even when scrolling forwards and backwards. An action code entered next to an individual notice will take precedence over one entered in the "Apply to all" line when that notice is processed.

Chapter 6. Function Operation and Panels

In this section we will describe in detail the functions available in BULLETIN, and show examples of the panels associated with each function.

Read Notice

From the notice listing screen, you may select one or more notices to be read by placing 'R' or '/' in the entry field and pressing Enter. You may also select one notice to be read by placing the cursor on that notice and pressing Enter. BULLETIN will then display each notice using the read notice panel illustrated below.

	File	Feedback	Options	Help:	1		
				Read	Notice		
	Thurs	day, August	1, 1991	(CORP	NEWS)		
	J. B.	STONE NAME	D TO NEW PO	OST			
	John Goody	B. Stone has Year, vice pr	s been name resident.	ed dire	ctor of quality,	reporting	to Tom
	Mr. S	tone was di	rector of o	operati	ons, Computer Ser	rvices.	
CON	End o	of Notice					
F1=	-Help		F3=Ex	it	F10=Actions		F12=Cancel

Figure 18. Sample Read Notice panel

Copy Notice

The copy notice function allows the end-user to copy an individual notice to a minidisk. It may be invoked in several ways:

- From the read notice panel
 - Select the File action bar item and press Enter
 - Then select the copy notice function from the pull-down menu
- From the notice listing panel
 - Type 'C' in the action code field next to the notice title
 - Or, type '/' in the action code field, and then select the File action bar item.
 Select the copy notice function from the pull-down menu displayed.

The copy notice panel will then be displayed as follows:

	Сору М	lotice		
This function will p 08/01/91 CORP NEWS	blace on one of y J. B. Stone Named	vour minidisks I to New Post	a copy of th	e notice:
Type over any fields	; if desired, the	en press Enter	•	
Filename Filetype Filemode		. 91080102 . CORPNEWS . A		
F1=Help F12=Can	nce]			
OMMAND ===>				
	E0E	E4 Durau Davi	EE-Next Day	

Figure 19. Copy Notice Pop-Up panel

The default filename and filetype are those used to store the notice on the system. The default filemode is 'A' which will place the notice on the end-user's A-disk. To choose a different name for the file just type over those fields. When ready to copy, press the Enter key.

If there currently exists a file with the same filename, filetype and filemode, the user can replace the file, append to it, or choose a different name.

Copy Notice This function will place on one of your minidisks a copy of the notice: 08/01/91 CORP NEWS J. B. Stone Named to New Post Type over any fields if desired, then press Enter. Filename 91080102 Filetype CORPNEWS A file by that name already exists. Do you want to 1. Replace existing file 2. Append to existing file 3. Enter a different name F1=Help F12=Cancel _____ COMMAND ===> F3=Exit F4=Prev Day F5=Next Day F1=Help F9=Cmd Line F10=Actions F12=Cancel

Figure 20. Copy Notice panel when file already exists

Print Notice

The print notice function allows the end-user to print an individual notice. It may be invoked in several ways:

- From the read notice panel
 - Select the File action bar item and press Enter
 - Then select the print notice function from the pull-down menu
- From the notice listing panel
 - Type 'P' in the action code field next to the notice title
 - Or, type '/' in the action code field, and then select the File action bar item.
 Select the print notice function from the pull-down menu displayed.

BULLETIN will then invoke the print utility. The actual print command used is defined by your system administrator. You may override this routine using the environment option. See "Environment Settings" on page 43 for more information.

Since the screen displayed will vary depending on the print utility used at your location, no example is shown.

Send Notice

The send notice function allows the user to send a copy of the notice to one or more other users. When sending the notice, the user may include comment lines which will be attached to the top of the file. The notice may be sent as a CMS file or a PROFS/OVVM note.

As with the copy notice command, the send notice function can be accessed in several ways.

- · From the read notice panel
 - Select the File action bar item and press Enter
 - Then select the send notice function from the pull-down menu
- · From the notice listing panel
 - Type 'S' in the action code field next to the notice title
 - Or, type '/' in the action code field, and then select the File action bar item.
 Select the send notice function from the pull-down menu displayed.

The send notice panel will then be displayed as follows:

```
Send NoticeSend NoticeThis function will send to other users a copy of the notice:<br/>08/01/91 CORP NEWS J. B. Stone Named to New PostFill in the fields, then press Enter.Send to . . . . ?Userid, CMS nickname, or PROFS distribution<br/>At . . . . . . ?Attach comments. . . .1. Yes<br/>2. NoSend notice as a . . 11. PROFS or OV/VM note<br/>2. CMS fileF1=HelpF3=ExitF12=Cancel
```

Figure 21. Send Notice Pop-Up panel

The "Send To" field can contain either a userid, a CMS nickname, or a PROFS or OfficeVision distribution list. If you are sending to an individual userid, type their system node in the 'At' field. If nothing is entered for the 'At' field, it will default to the same node you are on.

You may also specify whether the notice will be sent as a CMS file, or as a PROFS or OfficeVision note. If the notice is sent as a CMS file, the filename and filetype of the original notice will be used. The default for this field is based on the setting in the Environment function, found on the Options pull-down.

If you wish to add comments to the beginning of the notice (for example, to let them know why you are sending it), type '1' for 'Yes' in the 'Attach comments' field. Ater pressing Enter, you will go into an XEDIT session where you can compose your comments. All XEDIT commands are supported.

When you are finished writing your comments, press the PF Key labelled "Send".

		Send	Notice		
Your comments 08/01/91 CORP	will be atta NEWS J. B. S	ched concerni tone Named to	ng: New Post		
Enter your co	mments below,	then press t	he Send (F10)	key.	
00001 00002 00003 00004 00005 00006 00007 00008 00009 00010 00011 00012 00013					
Command ===> F1=Help F7=Backward	F2=Prefix F8=Forward	F3=Exit F9=Command	F4=Del line F10=Send	F5=Add line	F12=Cancel

Figure 22. Send Notice Comment Panel

Feedback

The feedback function allows the end-user to either send comments about an individual notice to the notice author, or to send general comments about the BULLETIN tool to the local administrator. The feedback function may be accessed from:

- The action bar on all panels (for general feedback about your local BULLETIN system)
- · The read notice panel
 - Select the Feedback action bar item and press Enter
- The notice listing panel
 - Type 'F' in the action code field next to the notice title
 - Or, type '/' in the action code field, and then select the Feedback action bar item. The end-user then selects either general feedback or individual notice feedback from the pull-down panel.

		Feed	lback			
Your comments wi 08/01/91 CORP NE	Your comments will be sent to CORPCOMM at BIGHQVM concerning: 08/01/91 CORP NEWS J. B. Stone Named to New Post					
Enter your comme	ents below,	then press th	ne Send (F10)	key.		
00001 00002 00003 00004 00005 00006 00007 00008 00009 00010 00011 00012 00013						
Command ===> F1=Help F2	2=Prefix	F3=Exit	F4=Del line	F5=Add line		
F7=Backward F8	8=Forward	F9=Command	F10=Send		F12=Cancel	

Figure 23. Feedback panel

At the top of the screen the subject of the feedback note will be shown, along with the node and userid of the person who will be receiving this note. You are in an XEDIT session where you can compose your comments. All XEDIT commands are supported. When completed, press the function key labelled "Send" to send the feedback item.

Search Functions

The search functions are available from the action bar on the category listing and notice listing panels. To select the search functions place the cursor on the "Search" item on the action bar and press Enter. The search pull-down menu will then be displayed, listing all of the available searches. These searches are described in the following sections.

To return to the panel you came from before beginning the searches, select "Cancel Searches" from the search pull-down.

Search by Date

Search by Date
Type your choices, then press Enter.
National notices available since 11/03/91 Local notices available since 01/22/91
Choose from notices in 1. Entire database 2. National categories 3. Local categories 4. Selected categories
List notices published on / / mm/dd/yy
F1=Help F12=Cancel

Figure 24. Search by Date panel

"Search by Date" allows you to display notices that were published on a specific date. For reference, you are shown the dates of the oldest national and local notices available at your site.

You can perform your search among the following subsets:

- 1. The entire database, consisting of all national and local notices
- 2. National notices only
- 3. Local notices only
- 4. Selected categories consisting of those you selected on the category listing panel or are subscribed to (this function is only valid on the notice listing panel).

To begin the search, select one of the above subsets, type in the date, and then press Enter. When the search is complete, the notices which matched the search criteria will be displayed on the notices listing screen.

Search by Category

Search by Category Type your choices, then press Enter. National notices available since . . . 11/03/91 Local notices available since . . . 01/22/91 Choose notices in the category . . . ? between 02 / 01 / 91 mm/dd/yy and 01 / 22 / 92 mm/dd/yy

Figure 25. Search by Category panel

"Search by Category" allows you to display notices that were published under a specific category. For reference, you are shown the dates of the oldest national and local notices available at your site.

You may further refine your search by specifying the date range to be searched. When you initially enter BULLETIN, the date range will be set to equal the entire database. The values you enter will then be remembered and used the next time you invoke a search function during this active session of BULLETIN.

To begin the search, type in the category name, adjust the date ranges if necessary, then press Enter. Using '*' as the category name will display **all** notices in the database that were published between the date ranges. When the search is complete, the notices which matched the search criteria will be displayed on the notices listing screen. This display will be in cumulative mode.

Search by Notice Title

Figure 26. Search by Notice Title panel

"Search by Notice Title" allows you to display notices that contain a specific character string in their title. For reference, you are shown the dates of the oldest national and local notices available at your site.

You can perform your search among the following subsets:

- 1. The entire database, consisting of all national and local notices
- 2. National notices only
- 3. Local notices only
- 4. Selected categories consisting of those you selected on the category listing panel or are subscribed to (this function is only valid on the notice listing panel).

You can also narrow your search to notices that appeared between two dates, as described in the "Search by Category" function.

To begin the search, select one of the above subsets, type in the character string (no imbedded blanks), adjust the date ranges if necessary, then press Enter. You will be advised of the status of the search by a counter at the bottom of the screen that indicates the number of notices being searched.

Search by Notice Title Type your choices, then press Enter. National notices available since . . . 11/03/91 Local notices available since 01/22/91 Choose from notices in 1 1. Entire database 2. National categories 3. Local categories 4. Selected categories Choose notices with the string . . . IBM in their titles that were published mm/dd/yy mm/dd/yy Your request will search 2490 notices. Do you want to continue? (Y/N) F1=Help F12=Cancel

Figure 27. Proceed with large searches?

If the search will involve more than 200 notices, you will be asked whether you wish to proceed with the search. 'Y' will continue with the search, 'N' will allow you to modify your input, and the Cancel PF key will cancel the search function.

When the search is completed, you will be returned to a notice listing panel that tells you how many notices were found. The display will be in cumulative mode.

Search by Notice Content

Figure 28. Search by Notice Content panel

"Search by Notice Content" allows you to display notices that contain a specific character string within their text. The fields and operation of the function are identical to the "Search by Notice Title" function.

When the search is complete, you will be returned to a notice listing panel that tells you how many notices were found. The display will be in cumulative mode.

Note: Be advised that the search could take some time based on the number and size of notices to be searched. As in the "Search by Notice Title" function, you will be advised if your search involves more than 200 notices.

Stored Notices

```
File
         Search
                   Feedback
                              Options
                                        Help
         -----
                           Stored Notices
Select notices by typing '/' or an Action Code, then press Enter
C=Copy D=Delete Stored Notice F=Feedback P=Print R=Read S=Send
   Date Cat Top Title
 08/01/91 CORP NEWS J. B. Stone Named to New Post
COMMAND ===>
           F2=Stored
                       F3=Exit
F1=Help
                       F9=Cmd Line F10=Actions
                                                           F12=Cancel
```

Figure 29. Stored Notices panel

"Stored Notices" are a way for you to flag notices that you wish to either read or process at a later time. These notices are not actually "stored" (that is, copied to a minidisk), but rather are marked by an internal flag set in BULLETIN. To add a notice to your list of Stored Notices, either use the 'A' action code from a notice listing panel or select 'Add Stored Notice' from the File pull-down.

When you have any Stored Notices, an indicator in the upper right hand corner of all Notice Listing and Category Listing panels will tell you how many there are. To view your list of stored notices, select the Notices/Stored Notices choice from the Search pull-down panel. Use the same option to leave your stored notices. You can also assign a PF Key to this function.

The stored notices panel operates exactly the same as the notice listing panel. The stored notices are listed in cumulative mode. When a stored notice is no longer needed, it may be removed by either using the 'D' action code from the stored notices panel or by selecting 'Delete Stored Notice' from the File pull-down.

How long will a stored notice stay on the system?

Once you have stored a notice, it will remain in your stored notice listing until one of two conditions is met:

- · You delete the notice from your stored notice listing
- · The notice expires and is erased by the BULLETIN control programs

In order to save a copy of a notice beyond the expiration date, the copy notice function should be used.

Subscriptions

		Subscriptions	
Existing Type an to remove	subsc 'S' to e one.	riptions are indicated by an 'S'. start a subscription, or a blank Then press Enter.	
Act Catg AFR AFR ASIA AUS CAN CORP EUR SA US	Top NEWS NEWS NEWS NEWS NEWS NEWS NEWS	Description Africa News Asia News Australia News Canada News Corporate News Europe News S. America News United States News	
F1=Help		F8=Forward F12=Cancel	

Figure 30. Subscription Pop-Up panel

This function may be accessed:

- From the Options pull-down menu located on the action bar. Move the cursor to the subscriptions field and press Enter.
- From the category listing panel by placing an 'S' in the entry field next to one or more categories.
- From the category listing panel by placing a '/' in the entry field next to one or more categories. Then select the File function from the action bar. Move the cursor to the subscriptions option on the pull-down menu and press Enter.

Note that when you access the subscriptions function from the Options pull-down menu, all available categories and topics on your system will be listed. If you select specific categories from the category listing panel, then only those categories and their associated topics will be listed.

The subscription system allows the end-user to select those categories and topics that are most important to them. Once the end-user has created a subscription, each time they access BULLETIN it bypasses the Category Listing panel and presents the Notice Listing panel which displays the new notices in their subscribed categories and topics.

The subscription screen lists each topic under the categories selected, along with a short description of the types of notices posted there. Any existing subscriptions will be indicated by an 'S' in the entry field. To create a new subscription, type an 'S' in the entry field. To delete a subscription, type a blank over the 'S'. When completed, press Enter to process.

Some categories and topics will be designated as Required Reading by your local and National administrators, and will be indicated by a '*'. Notices posted in these categories/topics are deemed to be highly important, and are always presented to you, no matter what your subscriptions or category selections are.

All Notices (90 days)

File	Search	Feedback	Options	Help			
			Category L	isting			
Select Ca	tegories by	y typing '/'	or an Act	ion Code, t	hen press	Enter.	
A=AII not	1Ces (90 da	iys) N=New	Notices S	s=Subscripti	ons	More:	+
Act Descr Local NYC	iption News - New York	City					
Nation REQD AFR ASIA AUS CAN CAN CORP EUR SA	nal News - Required - Africa Ne - Asia News - Australia - Canada Ne - Corporate - Europe Ne - S. Americ	Reading ews s a News ews e News ews ca News					
Command = F1=Help	==> F8=Forv	F3=Ex ward F9=Cm	it d Line F1	l0=Actions		F12=Cano	cel

This function may be accessed:

- From the category listing panel by placing an 'A' in the entry field next to one or more categories.
- From the category listing panel by placing a '/' in the entry field next to one or more categories. Then select the File function from the action bar. Move the cursor to the All notices option on the pull-down menu and press Enter.

This function will allow you to display all the notices posted in the last 90 days in the selected categories. Ninety days was chosen to avoid overloading the system when used with Local Categories, where notices are often kept in the database for long periods of time. Ninety days is also the default length of time that notices posted in the National categories remain in the BULLETIN database before they expire.

The various functions available on the Action Bar under "Search" should continue to be used if you need to obtain notices more than 90 days old.

Chapter 7. Customizing the BULLETIN Environment

PF Key Assignments

Type a new key num Process field choo Mandatory Definiti Help Forward Backward Switch to Action Cancel Optional Definition Exit Command Next Day Previous Day Stored Notices/Pr	ber next to each f se Reset, then pre ons New Bar/Send 	unction (0 ss Enter. Current 1 8 7 10 12 3 9 5 4 2	for no assignment) or in the Then choose Accept Values. Process 1. Reset to system defaults 2. Reset to original values 3. Accept values Unassigned PF Keys (6 11)
F1=Help F12=C	ancel		

Figure 31. PF Key Assignments panel

The PF Key assignment function is available by selecting the 'Options' item from any action bar. It allows you to change the functions assigned to your display's Programmable Function keys (PF Keys). Only PF Keys 1-12 are supported by BULLETIN. PF13-24, if available, are remapped to 1-12. Only BULLETIN operations may be assigned to the function keys.

Five functions are *mandatory*, in that you must assign PF Keys to them: Help, Forward, Backward, Action Bar and Cancel. These functions are considered the bare minimum necessary in order to use BULLETIN.

To assign a function to a PF Key, type the PF Key number next to the function name. To remove an assignment (that is, to not have a key assigned to that function), type the number 0. Then press Enter. The new values will then appear in the column labeled "Current". It is important to remember that *no changes* have taken place yet. "Current" is only showing what you currently would like assigned to those functions.

To help you keep track of which keys have not yet been assigned, the "Unassigned PF Keys" field on the right side of the screen will show you the current list of available PF Keys. This list is updated whenever you press Enter.

If you want to quit without reassigning the keys, press the Cancel key.

When you are satisfied with your choices, go to the "Process" field and type '3' ("Accept Values"), then press Enter.

The program will then check that:

- 1. Values have been assigned to the five mandatory functions
- 2. No key has been assigned to more than one function

If errors are detected, an appropriate message will appear at the bottom of the screen, and arrows will point to the fields in error. You can then correct the errors, and process again.

Two other process options are available. Option 1 will reset the definitions to the system default values. Option 2 will reset the assignments so they match the assignments you had when you accessed this option. If you have changed the PF Key assignments, be sure to select process option 3 to accept these new values.

The PF Keys provide a handy shortcut for accessing frequently used BULLETIN functions. Regardless of how you define your PF Keys, all BULLETIN functions will still be available from the action bar pull-down menus.

Color Definitions

press Enter. You will be show	n the results. The	n choose Accep	t Values.
	New	Current	
Item Text	Color / Hilite	Color / Hilite GREEN NONE BLUE NONE WHITE NONE YELLO NONE GREEN NONE TURQ NONE WHITE NONE RED NONE	Colors 1. Blue 2. Red 3. Pink 4. Green 5. Turq 6. Yello 7. White Hilite
Process 1. Rese 2. Rese 3. Acce	t to system default: t to original value: pt values	S S	 None Blink Rev Under

Figure 32. Color Definitions panel

This function is available from the Options pull-down menu on the action bar of all panels. It allows you to change the colors and the types of highlighting of various elements of the BULLETIN screens. Remember that not all colors or highlighting options are available on all displays and PC emulators. Consult your display and/or emulator manual if you do not get the results you expect.

The existing color and highlighting settings for each screen element are shown. In the "Color" column the name of the color is written in that color. In the "Hilite" column, the highlighting assigned will be written in that color/highlighting combination. The "Color" column is always written with no highlighting.

For example, if all PF Keys are to appear in red reverse, the word "RED" will appear in the "Color" column in red characters on a black background, while the word "REV" will appear in the "Hilite" column in black letters on a red background.

To change the colors or highlighting for any of the screen elements, type the corresponding number in the columns labeled "New". Valid numbers for colors are 1-7, and for highlighting are 1-4. When you press Enter, your changes will be put in the "Current" columns for your inspection.

If you wish to quit without reassigning any definitions, press the Cancel key.

When you are satisfied with your choices, go to the "Process" field and type '3' ("Accept Values"), then press Enter.

If you type '1' in the "Process" field, the assignments will be changed to the system default values. Choice 2 ("Original Values") will return to the assignments you had when you first entered this panel. You can then accept these values or make further modifications. If you have made any changes, be sure to select process option 3 to accept these new values.

Environment Settings

```
Environment
Fill in fields, then press Enter.
Display new notices . . . . . . . . 1 1. By individual days
                                         2. Cumulative
List duplicate notices . . . . . . 1 1. Yes
                                         2. No
FastEnter . . . . . . . . . . . . . . 1
                                         1. On
                                         2. 0ff
Send notice as a . . . . . . . . . 1 1. PROFS/OVVM Note
                                         2. CMS Files
Print using . . . . . . . . . . . . . . . . 2 1. PROFS/OVVM
                                         2. I/S recommended EXEC (HARDCOPY)
                                         3. Your own EXEC . . .
            F12=Cancel
F1=Help
```

Figure 33. Environment panel

This function is available from the Options pull-down menu on the action bar on all panels. It allows you to change the ways notices are listed and handled in BULLETIN. Your existing settings are shown in the entry fields.

1. Display new notices

This determines the mode used to display new notices when first entering BULLETIN.

When "By Individual Days" is selected, notices will be grouped by date published. A separate screen will be used for each date. All new notices will be displayed, with the oldest of these displayed first.

In "Cumulative" mode, all new notices are displayed on the same screen. The most recent notices are displayed first.

2. List duplicate notices

Some national notices may be published in more than one category. Choosing "No" will ensure that only one copy of the notice is displayed. BULLETIN will display the copy of the notice that is published in the highest organizational category (as determined by the national system administrator). Choosing "Yes" means that duplicate copies will be displayed.

3. FastEnter

This allows the Enter key to be used as an intelligent scroll key while reading individual notices. Each time you press the Enter key, it duplicates the action of the Scroll Forward key. However, when you reach the end of the notice, "FastEnter" will also go to the next notice or function you've selected, duplicating the "Next Notice" function. With "FastEnter", the Enter key is the only key you need to press to read all of your selected notices.

4. Send notice as a

This determines the default used when you send a notice to another end-user or group of end-users.

5. Print using

When printing a notice, BULLETIN will first check to see if you have PROFS/OfficeVision so that it can make use of the PROFS HARDCOPY or OFFICE HARDCOPY command. If not, it will use the CMS print routine that was selected by the local BULLETIN installer. You can override this, and tell BULLETIN to instead *always* use the default printing EXEC specified (option 2), or to use an EXEC of your choice (option 3). If you pick option 3, you will be prompted to enter the name of your EXEC.

Chapter 8. BULLETIN Warnings

BULLETIN Warnings Problem with your PF Key definitions - reset to system defaults Problem with your Color definitions - reset to system defaults Problem with your Hilighting definitions - reset to system defaults You had Stored Notices marked for the following dates, categories, and topics which could not be found. They have either expired or have been deleted from the BULLETIN database by the publishers. Date Catg Top 07/15/91 US PEOP The following Stored Notices will expire within the next 7 days. You should process them as soon as possible. Days remaining Date Catg Top Title 5 08/01/91 CORP NEWS J. B. Stone Named to New Post F12=Cancel F1=Help

Figure 34. BULLETIN Warnings panel

This panel warns and informs you of changes or problems that were detected with your BULLETIN settings for PF keys or colors and highlightings. If they are either corrupted or erased, you will be reassigned the default values.

It also warns you of problems with the notices you have previously selected as your Stored Notices. Since the Stored Notices function is simply a pointer, it is dependant upon the notice actually being in the database for you to work with it. Should the notice reach its expiration date, or the owner of the notice decide to delete it, you no longer have any way of accessing it.

This panel lists your Stored Notices that have already been deleted from the system, along with any that are scheduled to expire within the next 7 days.

Since the title of the Stored Notice is not part of the pointer, BULLETIN cannot tell you exactly which notice may have been deleted. It can tell you the date of the notice, along with the Category and Topic it appeared in.

For those notices that will expire within the next week, BULLETIN also tells you how many days they have remaining. You should take immediate steps to either complete whatever processing you wish to do to the notices, or use the "Copy Notice" function to store them on one of your minidisks.

Chapter 9. End-user Data Files

The file LASTING GLOBALV is used to store many of the BULLETIN settings that you can alter (such as color and PF Key assignments, environment, last day accessed, etc.). As expected, you cannot erase or modify this file without the risk of significant impact to not only BULLETIN, but any other programs you access that make use of LASTING GLOBALV. You should use the facilities provided within BULLETIN to change these settings (from the Options pull-down).

BULLETIN also creates and updates a file on your A-disk called \$BULLET\$ USERDATA. This file contains the names of all the categories and topics available at your site, along with the date and sequence number of the last notice in each category/topic that was presented to you in a notice listing panel. It also indicates whether or not you are subscribed to that category/topic.

If you have any stored notices, then a second file called \$BULLET\$ REMINDER is also written to your A-disk. This file contains the filename and filetype of your stored notices.

To indicate the nature of these files and the fact that you should *never* alter the contents, both files contain the following header in lines 1-3:

Bulletin User Data **Do Not Modify**

You should take care never to erase these files, otherwise you will lose the records of your previous BULLETIN sessions.

Appendix A. SAA/CUA

BULLETIN was written to conform to the guidelines of IBM's Systems Application Architecture® (SAA)[™] Common User Access[™] (CUA)[™] for non-programmable terminals. This manual will provide only a basic overview of CUA concepts and operation. If end-users desire more information with regards to the implementation of CUA standards, they should refer to "IBM Systems Application Architecture: Common User Access Basic Interface Design Guide, SC26-4583."

BULLETIN deviates from the CUA standard in the following areas:

- Extended Help and Prompt are not implemented, as the basic Help screens provide sufficient detail.
- The function key assignments for Forward and Backward are not displayed on a panel if movement is not possible in that direction. This is to provide additional indication (besides the Scrolling Arrows) that the end-user is at the top or bottom of the panel.
- Panels which allow the end-user to input several lines of text (such as Feedback) do not process when the end-user presses the Enter key. This is to allow the end-user the maximum amount of flexibility while editing. Instead, processing begins when a function key labeled "Send" is pressed. This key is the same one that is used for the "Switch to Action Bar" function.
- The "PF Key assignments and "Color definitions" panels also do not process when Enter is pressed, due to the major effect this could have if the end-user made the wrong choices. An additional entry field is used by the end-user to indicate when processing should begin.

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Appendix B. CUA Fundamentals

This section is included for end-users who are not familiar with CUA applications. Having a basic understanding of the terminology and operation of CUA architecture will allow end-users to quickly make effective use of the power of BULLETIN.

Basic Definitions

The following definitions were taken from the Glossary of the "IBM Systems Application Architecture: Common User Access Basic Interface Design Guide, SC26-4583."

Accelerator: A key or combination of keys that invokes an application-defined function. The end-user term is *function key*.

Action: One of the defined tasks that an application performs. Actions modify the properties of an object or manipulate the object in some way.

Action Bar: The area at the top of a primary window that contains keywords that give end-users access to actions available in that window. After end-users request a choice in the Action Bar, a Pull-Down extension appears from the Action Bar.

Action Bar Pull-Down: An extension of the Action Bar that displays a list of available choices for a selected choice in the Action Bar.

Action Codes: Numbers or letters assigned to actions in an Action List.

Action Entry Field: The entry field used in action lists. End-users can type an action code to invoke one of several possible actions against the object.

Action-Object: A process sequence in which end-users select an action and then the objects to apply that action to. Contrast with *Object-Action*.

Action List: A set of choices that allows end-users to select multiple objects and to specify that a different action be performed on each object at the same time.

Actions: See Switch to Action Bar.

Backward: A scrolling action that displays information above the information that is currently visible in a panel area.

Cancel: An action that removes the current panel without processing it and returns the dialog to the previous panel in the hierarchy. Contrast with *Exit*.

Enter: An action that submits information to the computer for processing. Enter tells the computer to perform selected actions on selected objects. Remember that *select* means to mark a choice; *Enter* means to send all designated choices to the computer for processing.

Exit: An action that ends a function or application and removes from the screen all windows associated with that function or application. Contrast with *Cancel*.

File: A standard choice in the Action Bar that enables end-users to work with stored objects.

Forward: A scrolling action that displays information below the information that is currently visible in a panel area.

Function Key Area: The area at the bottom of a panel that contains function key assignments.

More: See Scrolling arrows.

Object-Action: A process sequence in which end-users select an object and then select an action to apply to that object. Contrast with *Action-Object*.

Options: A standard choice in the Action Bar that allows end-users to customize an application object.

Pop-Up: A bordered area of the screen that supplements the dialog that is occurring in the primary window.

Primary Window: The window in which the main dialog takes place between the end-users and the application.

Pull-Down: See Action Bar Pull-Down.

Scrolling Arrows: A type of scrolling information that consists of the word *More* followed by a colon and arrows or symbols that indicate the direction in which more information is available through scrolling.

Select: To mark or choose an item. Remember that *select* means to mark a choice; *Enter* means to send all designated choices to the computer for processing.

Switch to Action Bar: An action that moves the cursor to and from the action bar. It is listed as *Actions* in the function key area.

Window: An area of the screen with visible boundaries through which panel information is displayed. A window can be smaller in size or equal in size to the screen. Windows can overlap on the screen and give the appearance of one window being on top of another.

Entry and Selection

It is important to remember in a CUA application the distinction between *Enter/Entry* and *Select/Selection*.

With *Entry*, end-users type character or numeric information. By *Selection*, end-users choose from a group of related *choices* that are presented in the panel. The word *Select* means to pick a choice.

Selection is the implementation of the *Object-Action* philosophy that is the backbone of CUA design. First the end-user *selects* their choice of objects, then they pick the action to perform on those objects. These actions are usually found in one of the Action Bar Pull-Down menus. The Selection Character used in BULLETIN, and most other CUA-based U.S. applications, is the slash (/).